

ACT - Proposed Outline/Topics for '21 Days to Tighter Internet Security'

Focus: Agency Owners, Managers, & Operations Officers

Goal of this initiative is to provide Independent Agents the resources needed to help them better protect the PII & PHI.

Note: This will supplement the [Security Issues Pocket Guide](#), and other [ACT Security & Privacy resources](#). We will use blogs and videos to help educate and instruct agents on ways they can protect their data.

Proposed Topics:

- 1) [Create a Security Plan](#)
- 2) [Create a Disaster Plan](#)
- 3) Monitor Your Equipment (*use tools such as the [CIS 'Cyber Hygiene' toolset](#)*)
- 4) Install & Monitor Anti-Virus & Anti-Malware Software
- 5) Know what states your agency is selling insurance – Know the [Data Breach Laws By State](#)
- 6) Security Training; Primarily the Email '10-Second' Rule
- 7) Secure Your Email; Encryption, Selecting a solid Secure/Encrypted Email Product
- 8) Password-Protect Your Mobile Devices
- 9) How To Detect Phishing emails
- 10) Create/Secure/Manage Passwords
- 11) Set Passwords on ALL Machines
- 12) Set Machines to log off after a period of time
- 13) Encrypt Your Computers and other devices
- 14) Document Retention
- 15) Document Destruction
- 16) Secure Your VOIP
- 17) Secure Access – On a Need-To-Know-Basis Only
- 18) Secure Your Wireless Routers
- 19) Basics for a solid Business-Class Firewall
- 20) Verify Agent Access to Carriers Websites – Limit Access (Need to Know)
- 21) Understand your responsibility if you use Credit Cards
- 22) Know What Is Connected to Your Network – Map Your Devices
- 23) Update Your Operating System – Keep up with patches (*possibly use [CIS 'Cyber Hygiene' toolset](#)?*)
- 24) Get Rid of obsolete Machines (running obsolete systems – see above)
- 25) Microsoft Baseline Security Analyzer – How To
- 26) Microsoft's Enhanced Mitigation Experience Toolkit (EMET)
- 27) Backing up your data and your computers
- 28) *Other?*