
ACT MEETING

September 7-8, 2017
Hyatt Regency Chicago

Registration: Pick up badges at IIABA Headquarters (Wrigley Room on the Concourse Level, West Tower)
Dress: Business Casual Attire

ACT Meeting Location: Plaza Ballroom - Lobby Level, East Tower

SCHEDULE AT A GLANCE

THURSDAY, SEPT 7

- 9:00am - 5:00pm** **ACT Meeting**
Plaza Ballroom (Lobby Level, East Tower)
- 12:00pm - 1:00pm** **ACT Attendee Lunch**
BIG Bar (Skyway Level, East Tower)
- 5:30pm – 7:00pm** **Big “I” Welcome Reception**
Crystal Ballroom C & Crystal Foyer (Lobby Level, West Tower)
- 7:00pm – 8:30 pm** **ACT Group Dinner**
Michigan 1 Room (Concourse Level, East Tower)

**Please note breakfast is on your own*

FRIDAY, SEPT 8

- 9:45am – 12:00pm** **Young Agents and ACT Special Event**
Grand Ballroom AB (Ballroom Level, East Tower)
- After 12:00pm** ACT Meeting attendees are invited to attend Big ‘I’ Fall Leadership pm activities

**Please note breakfast is on your own*

ACT Meeting Location: Plaza Ballroom - Lobby Level, East Tower

Thursday, Sept 7

9:00 AM – 5:00 PM

- Chair's Welcome, Antitrust Statement, Meeting Opening
9:00-9:20 AM
Presenters: Jay Byrnes (Byrnes Insurance Agency) & Ron Berg (ACT)

- Connected Homes & Internet of Things Impact – Carrier Strategies
9:20-10:10 AM
Presenter: Samuel Affolter, Liberty Mutual Insurance

- BREAK & NETWORKING (10:10-10:25 AM)**

- The Financial Planning Supermarket – What It Means to ALL of Us
10:25-11:05 AM
Presenter: Brad Whitley-Williams, TIAA-CREF Advisory Solutions

- Technology Trends and E&O Concerns – What's happening, what do agents need to be prepared for?
11:05 AM-12:00 PM
Presenters: Chris Boggs, Wes Bissett, Jim Hanley – IIABA Staff

- ACT ATTENDEE LUNCH (12:00-1:00 PM)**
*Location: BIG Bar (Skyway Level, East Tower) *Near East Tower front desk*

- ACT Work Groups – Updates and Attendee Input
1:15-2:15 PM

- Agent's Voice on Priorities to Carriers & Industry – Interactive session
2:15-3:00 PM

- **BREAK & NETWORKING (3:00-3:25 PM)**

- Industry Implementations Update – eDocs & Messages
3:25-4:00 PM w
Presenter: Mark Harrison, IVANS Insurance Solutions

- STEM Connection: Driving Young Talent to Our Industry
4:00-4:50 PM
Moderator: Boyd McGehee

- Closing remarks and overview of Friday morning special event
4:50 PM

**** Friday Morning Young Agent/ACT Special Event Agenda next page ****

Joint Event Location: Grand Ballroom AB – Ballroom Level, East Tower

Friday, Sept 8 Young Agents and ACT Special Event
9:45 AM – 12:00 PM

- Special Big 'I' Welcome, Meeting Opening
9:45-9:55 AM
Presenter: Bob Rusboldt, IIABA CEO

- 1st Tech Trend Session; ***Voice Computing**
9:55-10:35 AM
Presenter: Duke Williams, Simply Easier Payments/EchoSage

- 2nd Tech Trend Session; ***Machine Learning** **10:35-11:15 AM**
Presenter: Rick Morgan, WAHVE, Morgan Consulting

- 3rd Tech Trend Session; ***Connected Vehicles**
11:15-11:55 AM
Presenter: Pawan Divakarla, Progressive Insurance

- Closing remarks
11:55 AM
Jay Byrnes, full group

****Session features a demo and interactive discussion***

Future ACT Meetings

March 2018 ACT Meeting

Westin San Diego in Gaslamp Quarter in San Diego, CA

This ACT meeting will be held on Wednesday & Thursday, March 14-15 in conjunction with the EZLynx '[AgentLynx](#)' Conference. Agenda, registration and hotel information forthcoming.

October 2018 ACT Meeting

Opryland Gaylord Hotel in Nashville, TN

This ACT meeting will be held Monday & Tuesday, October 14-15 in conjunction with the [2018 Applied Net Conference](#). Agenda, registration and hotel information forthcoming.

March 2019 ACT Meeting

Details to be determined.